CAPITOL ALUMINUM & GLASS
PRODUCT LIMITED WARRANTY GUIDE

SCAN

Window Systems

This warranty is for a period of ten (10) years from the date of Capitol installation. It covers any defects in material and workmanship under normal use and service for the window product itself. Capitols' warranty excludes installation costs, labor for removal or replacement of the product, and damage from improper handling, installation, excessive wear and tear, accident, acts of God, fire, flood, abuse, vandalism, misuse, modification(s), or exposure to salt or corrosive chemicals. It also excludes glass, screening, finish, or other component parts that may have their own manufacturer's warranty.

Entrance Systems

This warranty is for a period of five (5) years from the date of Capitol installation. It covers any defects in material and workmanship under normal use and service for the entrance product and any adjacent glazing sold by Capitol. Warranty excludes installation costs, labor for removal or replacement of the product, hardware supplied by others, and damage from excessive wear and tear, accident, acts of God, fire, flood, abuse, vandalism, misuse, modification(s), or exposure to salt or corrosive chemicals.

Storefront & Curtain Wall Systems

Both storefront and curtain wall systems are covered by a limited warranty for a period of three (3) years from the date of Capitol installation. Warranty covers defects in material and workmanship under normal use and service for the product itself, including adjacent glazing sold by Capitol. Capitols' warranty excludes installation costs, labor for removal or replacement of the product, finish or other component parts with their own manufacturer's warranty, and damage from excessive wear and tear, accident, acts of God, fire, flood, abuse, vandalism, misuse, modification(s), or exposure to salt or corrosive chemicals.

Claim Procedure Summary

To file a claim for any of the above warranties, you must provide written notification of the problem within 90 days from the date of occurrence. Capitol must have the ability to inspect any failed product in its installed condition upon request. The defective part must be returned to the Capitol Aluminum & Glass factory in Bellevue, Ohio, with transportation charges prepaid. Capitol may, at its discretion, either replace the defective part or refund the original purchase price. Replacements or refunds under these warranties are the exclusive remedy for the customer.

Anodized Finish

This warranty is for a period of five (5) years from the date of Capitol installation. Capitols' warranty excludes corrosion from exposure to salt, chlorous atmospheres, or unapproved cleaners. It also excludes pre-existing defects in the mill finish of the aluminum, surface damage from abrasion, physical impact, extreme temperatures, or corrosive atmospheres, and failure to follow Capitol's cleaning and maintenance instructions.

Special Finish

This warranty is for a period of ten (10) years from date of Capitol installation. It covers fading or discoloration of the finish beyond acceptable limits, peeling, cracking, or blistering of the finish, and deterioration of underlying material caused by a failure of the finish. Capitols' warranty excludes normal wear and aging of the finish, damage from exposure to salt, corrosive chemicals, or atmospheres, and finish failure due to improper handling, installation, or lack of proper cleaning and maintenance as per manufacturer guidelines.

Standard & Low-"E" Insulating Glass

This warranty is for a period of ten (10) years from the date of Capitol installation. It covers any material obstruction of vision from film or dust on the interior surfaces of the glass. Units installed on a slope greater than 15 degrees have a one-year warranty. Capitols' warranty excludes labor costs for removal or replacement, damage from unreasonable use, misuse, or lack of maintenance, stress from heat, building movement, or inadequate provision for expansion and contraction, and seal failure caused by immersion in or exposure to liquids.

CAPITOL
Aluminum & Glass

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